

General terms and conditions (GT & C) of BLS AG for points cards for Lötschberg car transport (Kandersteg–Goppenstein)

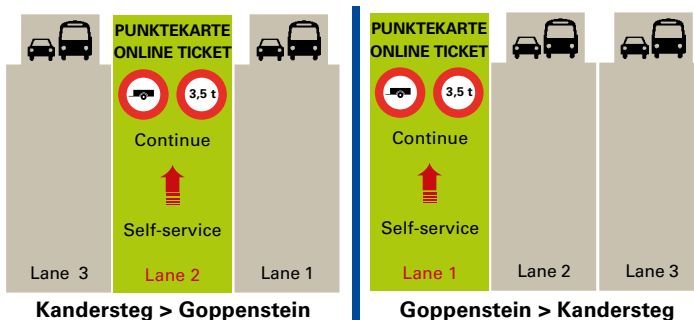
1. General conditions

- Points cards are valid for the Lötschberg and the Simplon car transport service.
- **Points cards are valid for the following categories:**
 - Motorised vehicles up to 3,5 t total weight and with 9 seats at most
 - Motorhomes up to 3,5 t total weight
 - Trailers/caravans 3,5 t total weight
 - Motorcycles over 50 cm³ with/without sidecar and tricycles
 - Bicycles, motorcycles, small motorbikes up to 50 cm³
- The points balance is valid for 3 years after the top-up date.
- Points cards can be topped up when empty. Topping up cards is possible in the event that the points balance falls below 200.
- Points cards sold or topped up prior to 14 December 2014 are non-transferable. The points card must be registered to validate it.
- If points cards continue to be misused repeatedly after a written warning, BLS shall be entitled to cancel them. The points card holder shall be excluded from travel in accordance with Article 59 (1c) of the Ordinance on Passenger Transport (PTO).
- Each time customers use the Car Transport Service, a ticket stating the current points balance and date of validity is issued.
- It is not possible to store points cards at the car ticket vending booths.
- Tickets for individual journeys using the Car Transport Service purchased in place of a forgotten points card will not be reimbursed and cannot be credited to the points card retrospectively.
- In the case of loss, registered points cards can be replaced in return for a fee as per Clause 6.
- Registration is possible online at bls.ch/register. **We are unable to replace non-registered points cards.**
- Use of the self-service lane is possible for motor vehicles of up to 3,5 t in total weight without a trailer.

Self Service Spur

For points cards holders with a motor vehicle of up to 3,5 t in overall weight without a trailer

- Observe the lane signage (see right).
- Drive up to the machine in the ticket cabin.
- Hold your points card against the marked spot for approx. 3 seconds.
- A receipt with your current points balance will be issued.
- Please remove the receipt. The barrier will open automatically, and you will be able to proceed.
- Please retain your receipt during the journey; as it doubles as your authorisation to travel.



Note

To ensure that all car transport customers are processed more quickly, the self-service lane will be changed to staffed ticket validation and sale on days with high levels of traffic. The lane signage will be updated accordingly.

2. Offers and prices

One point corresponds to one Swiss franc when redeemed, and for a trip the points are deducted from the points card in the same way as the ticket price.

Purchase price in CHF	Amount of points
250.00	300
750.00	1200

- The points per journey reflect the fare itself in CHF.
- Points cards may only be purchased in a single transaction using permissible means of payment. Payment by instalments is not possible.
- The deposit of 15 points is payable when you first purchase a points card. This deposit will be reimbursed when the customer returns the undamaged card.

3. Purchase/topping up of points cards

Purchase and topping-up is possible at:

- Topping-up stations in Kandersteg, Goppenstein and Brig
- BLS Travel Centre, Kandersteg

Topping-up is possible at:

- Online at bls.ch/points-card

4. Conditions for the refund of a points card

- Partially used points cards may be refunded in return for a fee as per Clause 5.
- Please note: Bonus points cannot be refunded (bonus points are the difference between the purchase price in CHF and the total number of points on the selected Points Card).
- Taking advantage of the discount available with the purchased points card is only possible once all points have been used.
- Refund options:
 - Personally, in the Kandersteg Travel Centre
 - By sending in the points card, together with details of a bank account to:
BLS Reisezentrum Kandersteg, Bahnhofstrasse 22, CH-3718 Kandersteg

5. Fees

Deposit fee (refunded on return) when a points card is issued	15 points
Processing fee for the replacement of a partially-used, valid points card	25 points
Issuing a valid, registered replacement card in the event of loss or defect caused by misuse or deliberate destruction	30 points
Replacement of a valid points card rendered unserviceable by a technical defect	free

6. Liability

Liability will depend on the applicable statutory regulations.

7. Place of jurisdiction and applicable law

The place of jurisdiction is Bern. Swiss law shall apply to the contractual relationship.

8. Changes to the terms of use

BLS Ltd may alter the existing General Terms and Conditions and, in particular, offers and prices, at all times. The current version and any interim regulations are published on the homepage at bls.ch/points-card.

9. Partial nullity of the terms of use

Should one or several of these clauses be void by law, the binding force of the remaining clauses will remain unaffected by this. In such a case BLS AG will replace the void by law or invalid clauses with lawful clauses of equivalent commercial value.

Berne, january 2026